

PRICE LIST
OF
MOUNDVILLE TELEPHONE COMPANY
CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE

GENERAL SUBSCRIBERS SERVICE PRICE LIST

MOUNDVILLE TELEPHONE COMPANY

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**GENERAL SUBSCRIBER SERVICES PRICE LIST
FOR THE
STATE OF ALABAMA**

The Services described herein and provided for the prices stated herein are governed by the Moundville Customer Service Agreement, which incorporates your service order and/or our Price List. This document constitutes an exhaustive list and description of the services provided by Moundville Telephone Company, Inc. and explains various general practices employed by Moundville Telephone and other important information. This Price List supplements but does not override or invalidate any contrary provision found in the Moundville Customer Service Agreement.

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S1. RATE SUMMARY

This schedule provides the SUMMARY of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge
Individual Line – Business	2	\$32.60
Individual Line – Residence	2	\$18.00
Custom Calling Services	2	Various
Premise Work Charge	6	\$5.00/7.50ICB
Service Order Work Charge		
Premises Visit Required	6	\$10.00/12.50ICB
Premises Visit Not Required	6	\$5.00/ICB
Key System Private Line – Business	2	\$32.60
Key System Trunk – Business	2	\$39.45
Returned Check Charge	6	\$30.00
Maintenance of Service Charge	6	\$10.00
Universal Emergency Number Service	14	\$125.00

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S2. BASIC LOCAL EXCHANGE SERVICE

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. Basic local telephone service is provided by means of station wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in Ala. Code, 1975 § 37-2A-2.
- B. The exchange service area is are on maps located in Section 29 of this price list.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

Moundville

S2.3 LOCAL CALLING AREAS

Exchange	Exchanges in Local Calling Area
Moundville	Moundville

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

S2.5 BASIC LOCAL EXCHANGE RATES

BUSINESS

<u>Exchange Name</u>	<u>1 Pty</u>	<u>Multi-Line</u>
Moundville	\$32.60	\$32.60

RESIDENCE

<u>Exchange Name</u>	<u>1 Pty</u>	<u>Multi-Line</u>
Moundville	\$18.00	\$32.60

(*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the and dual-party relay surcharge imposed by the Commission, which shall be shown separately on a customer's bill.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.6 LOCAL DIRECTORY ASSISTANCE

Moundville Telephone Co., Inc. concurs with the Local Directory Assistance Service rates, rules and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations. Moundville Telephone Co., Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Moundville Telephone Co., Inc., subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S2.7 DUAL PARTY RELAY SERVICE

As of the effective date of this price list, there is no Dual-Party Relay charge. The Company will collect and remit such Dual-Party Relay Service surcharge as may be imposed by the APSC.

S2.8 LOW-INCOME ASSISTANCE PROGRAM

Low-Income Assistance Program consist of one program - Lifeline Assistance. This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of this program is outlined in the following paragraphs.

A. Lifeline Assistance

1. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit eligibility for participation in the Alabama Lifeline Program shall also be extended beyond a telephone subscriber's participation in the means-based programs referenced in "2" also include any individual in the telephone subscriber's household. The telephone subscriber must, however, demonstrate that the household member relied upon for eligibility is eligible and participating in the means-based programs below and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations

Unless other eligibility requirements are established by the Commission, Lifeline Assistance is available to all residential subscribers who participate in one of the following programs:

1. Medicaid,
2. Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps,
3. Supplemental Security Income (SSI),
4. Federal Public Housing Assistance (FPHA),
5. Low-Income Home Energy Assistance Program (LIHEAP),
6. Temporary Assistance for Needy Families (TANF),
7. National Free Lunch Program's Free Lunch Initiative (NFLP).

Income Based Criteria:

Household gross monthly income that does not exceed 135% of the Federal poverty Guidelines.

Each subscriber to Lifeline Assistance must certify in writing to the Company under penalty of perjury, that he/she receives benefits under a program outlined in 1) and 7) above, and must, do the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification shall conform to the requirements described herein, and shall be made available upon request to any subscriber.

- a. All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program for the subscriber or a member of the subscriber's household.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- b. The Company will reconcile and confirm eligibility periodically with the responsible agency. The Company will survey at least annually the entire Lifeline subscriber base, pursuant to FCC Order 12-11 or through another verification process approved or required by state or federal authorities, requesting that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs established by the APSC as eligible for lifeline funding. Lifeline subscribers who are subsequently determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 60 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be brought to the attention of the APSC for resolution.
- c. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
- d. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
- e. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- f. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline subscribers who have previously unpaid toll charges or are relying on someone in their household to establish eligibility for Lifeline who has previously unpaid toll charge will be required to subscribe to toll blocking by the Company. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- g. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- h. To increase Lifeline service stability, the FCC Order implements port freezes. A subscriber must stay enrolled in qualifying Lifeline supported broadband internet access service for twelve (12) months and with Lifeline supported voice telephone provider for sixty (60) days. Exception to these rules are:
 - 1. A subscriber who is moving to another locations, or
 - 2. The service provider is ceasing to offer services in the area where the subscriber resides.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- i. One low income credit is available per residential household, pursuant to FCC Order 12-11. A household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians. A household is not permitted to receive Lifeline benefits from multiple providers.
- j. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- k. The PIC charge will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

3. Credits

The following credit* will apply for each customer eligible for Lifeline Assistance:

Monthly Credit*

- | | | |
|----|-----------------|--------|
| A. | Lifeline Credit | \$9.25 |
|----|-----------------|--------|

The Company shall apply the baseline payments received by the administrator of the Federal Lifeline Assistance program to the qualifying customer's basic local exchange service rate, pursuant to FCC Order 12-11 and the APSC.

Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 AREA CALLING SERVICE

A. General

1. Area Calling Service (ACS) is an optional offering for residence and business customers. The plan provides seven (7) digit dialing for local calling from the subscriber 's home wire center to eligible wire centers within the Birmingham LATA.
2. A subscriber (residential or business) is automatically included in the ACS calling and billing arrangement by dialing a seven (7) digit number to an eligible terminating number. The subscriber may elect to dial, and will not be prohibited from dialing, a 1+ toll (non-ACS) call to the same terminating number.

B. Calling Plan Options

1. In addition to the optional calling arrangement described in A preceding, subscribers may choose from two "block of time" options that provide for reduced billing rates. These options are ordered and billed in advance of the billing period to which they apply.

a. Option A

The subscriber may order a block of 500 minutes for \$25.00 per month. If the subscriber uses more than 500 minutes the per minute rate of \$.07 cents will be billed for all additional minutes during that billing period.

b. Option B

The subscriber may order a block of 700 minutes for \$35.00 per month. If the subscriber uses more than 700 minutes the per minute rate of \$.07 cents will be billed for all additional minutes during that billing period.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 AREA CALLING SERVICE (Cont'd)

C. Rates

1. There are no service charges or presubscription charges for basic Area Calling Service.
2. Usage is charged on a per message basis with recorded usage rounded up to the next full minute. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the totals for each period are added to obtain the total message charge.
3. The following usage rates are applicable to all Area Calling Service calls:

<u>Mileage Band</u>	<u>Peak Per Minute</u>	<u>Off-Park Per Min. No charge</u>
A – Local	\$.07	\$.07
B – 1- 10 miles	\$.07	\$.07
C - 11- 16 miles	\$.07	\$.07
D.- 17 - 22 miles	\$.07	\$.07
E.- 23 - 30 miles	\$.07	\$.07
F - 31 - 40 miles	\$.07	\$.07
G - Over 40 miles	\$.07	\$.07

4. Peak rates apply from 8:00 AM to 11:00 PM, Monday through Friday, excluding holidays.
5. Off-Peak rates apply from 11:00 PM to 8:00 AM, Monday through Friday, weekends and holidays.
6. Weekend rates apply from 11:00 PM Friday to 8:00 AM Monday.
7. Detail usage is provided as an optional billing feature at the subscriber's request at the following rates:

Detail Usage - per month,
per subscriber number \$ 3.00

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LATA-WIDE BASIC CALLING PLAN

A. General

The LATA-Wide Basic calling plan is an optional ten-digit calling plan providing one-way voice service for residential customers in the Moundville exchange to all exchanges within the Birmingham LATA.

B. Regulations

1. The LATA-Wide Basic calling plan is available to residential customers.
2. The plan provides subscribers with unlimited voice service within the LATA for a flat monthly fee.
3. Lifeline credits applicable to residential one-party service will apply to the LATA-Wide Basic calling plan.
4. All non- recurring service charges affecting change of service are waived for the initial subscription to this plan. Service order and connection charges will apply to all subsequent call plan changes.
5. The LATA-Wide Basic calling plan provides unlimited minutes of use for residential voice service only.

C. Rates

Rate per Month

- | | |
|--------------------|----------|
| 1. LATA-Wide Basic | \$37.95* |
|--------------------|----------|

* This rate includes the Residential one-party basic local service rate.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 LATA-WIDE PLUS CALLING PLAN

A. General

The LATA-Wide Plus calling plan is an optional ten-digit calling plan providing one-way voice service for residential customers in the Moundville exchange to all exchanges within the Birmingham LATA.

B. Regulations

1. The LATA-Wide Plus calling plan is available to residential customers.
2. The plan provides subscribers with unlimited voice service within the LATA plus all available custom calling features for a flat monthly fee.
3. Lifeline credits applicable to residential one-party service will apply to the LATA-Wide Plus calling plan.
4. All non-recurring service charges affecting change of service are waived for the initial subscription to this plan. Service order and connection charges will apply to all subsequent call plan changes.
5. The LATA-Wide Plus calling plan provides unlimited minutes of use for residential voice service only.

C. Rates

Rate per Month

- | | | |
|----|----------------|----------|
| 1. | LATA-Wide Plus | \$47.95* |
|----|----------------|----------|

* This rate includes the Residential one-party basic local service rate.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 LATA-WIDE TOTAL CHOICE CALLING PLAN

A. General

The LATA-Wide Total Choice calling plan is an optional ten-digit calling plan providing one-way voice service for residential customers in the Moundville exchange to all exchanges within the Birmingham LATA.

B. Regulations

1. The LATA-Wide Total Choice calling plan is available to residential customers.
2. The plan provides subscribers with unlimited voice service within the LATA plus all available custom calling features for a flat monthly fee. LATA-Wide Total Choice is available in four options: (1) with Dial -Up internet access; (2) with DSL Service; (3) with 3mbps DSL service; (4) with 6mbps DSL service.
3. Lifeline credits applicable to residential one-party service will apply to the LATA-Wide Total Choice calling plan.
4. All non-recurring service charges affecting change of service are waived for the initial subscription to this plan. Service order and connection charges will apply to all subsequent call plan changes.
5. The LATA-Wide Total Choice calling plan provides unlimited minutes of use for residential voice service only.

C. Rates

Rate Per month With Dial-Up	Rate per month with DSL	Rate per month with DSL XL	Rate per month with DSL-Xtreme
\$59.95*	\$79.95*	\$99.95*	\$119.95*

**This rate includes the Residential one-party basic local service rate.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 BUNDLE OFFERINGS

A. General

Bundle Offerings are offered in conjunction with long distance toll service ordered from MTC Long Distance, Inc. Bundle Offerings are not available for resale.
Bundle Options:

B. Bundle Options

1. Business Plans

a. Business Talk

The per-minute rate for Area Calling Service is reduced to \$.05 per minute for a business customer ordering basic long-distance service from MTC Long Distance, Inc.

b. Business Talk Plus

The per-minute rate for Area Calling Service is reduced to \$.04 per minute for a business customer ordering a premium long-distance service (including 2,000 minutes or more) from MTC Long Distance, Inc.

2. Residential Plans Rate per Month

a. US Calling Basic \$59.95

This bundle includes the following services when ordered with MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Local Calling
Unlimited LATA-Wide Area Calling

b. US Calling Plus \$69.95

This bundle includes the following services when ordered with MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Local Calling
Unlimited LATA-Wide Area Calling
Feature Package

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 BUNDLE OFFERINGS (Cont'd)

B. Bundle Options (Cont'd)

2. Residential Plans Rate per Month

c. US Calling Dial Up \$79.95

This bundle includes the following services when ordered with
MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Local Calling
Unlimited LATA-Wide Area Calling Feature Package
Dial Up Internet Access

d. US Calling DSL \$99.95

This bundle includes the following services when ordered with
MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Local Calling
Unlimited LATA-Wide Area Calling
Feature Package
DSL Service

e. US Calling DSL XL \$119.95

This bundle includes the following services when ordered with
MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Unlimited LATA-Wide Area Calling
Feature Package
3mbps DSL Service

f. US Calling DSL Xtreme \$139.95

This bundle includes the following services when ordered with
MTC Long Distance, Inc. Unlimited InterLATA Toll Plan:

Local Calling
Unlimited LATA-Wide Area Calling
Feature Package
6mbps DSL Service

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 BUNDLE OFFERINGS (Cont'd)

C. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in this price list for each individual service will apply as part of this bundle.
2. Customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the customer or the company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the company.
4. Applicable service charges apply to requests for new and additional Plan access lines and moves of existing access lines. Service charges will not apply when the Plan customer requests a change from one Plan to another or a change back to his original service.
5. Customers enrolled in the Plan who fail to pay the entire rate per month will have all existing Plan services converted to the applicable rates. Service charges will not apply for this conversion. Such customers will not be permitted to re-enroll in the Plan until all associated unpaid balances have been paid in full.
6. Residential Bundle Offerings provide unlimited minutes of use for residential voice service only. Usage is monitored. If it is determined that usage is not consistent with residential voice applications, such as for Internet access, commercial facsimile, auto-dialing, permanent call forwarding, three-way calling, resale telemarketing, or other non-residential use, Moundville Telephone Company may immediately suspend, restrict, or cancel service without prior notice to the subscriber. Alternatively, Moundville Telephone Company may bill the usage at a rate of \$0.10 per minute.

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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - Plan 1 Payment in full at the time service is requested.
 - Plan 2 Payment in full, on the first month's billing.
 - Plan 3 Time- payment of Service Connection Charges, over a period of four months. Under this plan, the total Service Connection charges will be divided by four and billed to the subscriber over a four-month period, beginning with the first month's billing. In the event service is terminated, prior to the four-month period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service. The Service Order Work Charge is separated into three categories:

- a. The Service Order Work Charge With Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer request for service to be completed at one time and a visit to the customer's premises is required to complete the requested work.
- b. The Service Order Work Charge Without Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premise is not required to complete the requested work.
- c. The Record Service Ordering Charge is the charge that applies to listing activity requested by the customer.

The term "per customer request" as specified in a. and b. preceding means all work or service ordered by one customer to be performed or provided at the same time on the same premises on the same system. Where both business and residence service is furnished on the same premises, the "per customer request" treatment is applicable separately for each service. When more than one service ordering charge applies at the same time on the same premises, only one service ordering charge with visit is applicable. The remaining service ordering charges will be without premises visit.

- B. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- C. Premises Work Charge: Premises Work is that work performed by a Company representative on a customer's premises exclusive of work required to establish or re-establish network access to a Network Interface Device (unless specifically stated in this price list) and includes but is not limited to service ordering and equipment handling. Therefore, the appropriate charges for these work functions for residence and simple business applications is the respective Premises Work Charge. Additional charges may apply for services provided which are not tariffed under this price list.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Cont'd)

- D. Returned Check Charge: When payment in the form of a bank check for services rendered is returned to the company the customer will be assessed a service charge to cover the cost of handling the check.
- E. Installation Charge: An installation charge is a non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from a Service Charge applicable for establishing, moving or changing basic telephone service and is in addition to applicable Service Charges. An installation charge may sometimes be referred to as an "initial " or "non-recurring" charge.
- F. Restoration Charges: A restoration charge is a charge applicable to restoring service following a denial of such service.
- G. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- H. Number Change Charge: A Number Change Charge is a charge which applies for a customer originated request for a change of telephone number.
- I. Maintenance of Service Charge: A Maintenance of Service Charge is a non-recurring charge applicable for each repair visit to a customer's premises in connection with a service difficulty or trouble report.
- J. Record Service Order Charge: The charge involving customer listing activity requested by the customer, which requires no Company central office or customer premises action (other than changes from nonpublished listing to a listed number)
- K. Network Interface Device: The Network Interface Device is that point on the customer's premises where all premises services are connected to the telecommunications network. The Network Interface Device is a non-tariffed waterproof enclosure consisting of a protector, standard registration program jack or equivalent and an entrance bridging device.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this price list are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and miscellaneous and supplemental equipment, and other telephone facilities. The charges apply as follows except as provided hereinafter in other sections of this price list.
2. Service order charges are applicable to the following services:
 - a. All classes of Basic Local Exchange Service
 - b. Private Branch Exchange Service
 - c. Directory Listings
3. Where the service desired requires more than one central office line connection charge, the sum of the separate charges for each function applies except as hereinafter provided.
4. When service is re-established at a location which has been destroyed by fire or made untenable by fire, wind, or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at the temporary location but no service charge will apply when service is reestablished at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding custom calling features, number changes or any other miscellaneous service as specified in this price list.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application

1. The Service Order Work Charge With Visit - Applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer request for service to be completed at one time and a visit to the customer's premises is required to complete the requested work.
2. The Service Order Work Charge Without Visit - Applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premise is not required to complete the requested work.
3. The Record Service Ordering Charge - Applies to listing activity requested by the customer.
4. Central Office Work Charge - Applies for work in the central office necessary to effect customer requested changes in service.
5. Premises Work Charge - Applies for customer-requested change work performed by the Company on the Customer's premises exclusive of establishing or re-establishing network access to a Network Interface Device located at the normal point designated by the Company.
6. Restoration Charges - In the event service is temporarily denied for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof. A restoration charge equal to a Service Order Premises Visit Not Required and a Central Office Work Charge per central office line or trunk will apply.

If a trip to the premises is made to temporarily disconnect service for non-pay and payment is rendered at the time the Company agent is on the premises and service is not disconnected, the subscriber will be required to pay a Service Order Premise Visit Charge.

Customers not reconnected within 10 (calendar) days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

7. Termination Charge is determined by applying the percentage of the unexpired portion of the Basic Termination Charge for the Initial Service Period, to the full Initial Service Period.
 - a. The Basic Termination Charge and the Initial Service Period are indicated in the section of this price list covering the service items to which they apply.
 - b. When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal. The termination charge in this event will not exceed the Basic Termination Charge.
8. Number Change Charge - for a customer originated change of telephone number or PABX or Centrex station number, a number change charge is applicable for each number changed plus the appropriate service ordering charge. For a change from residence to business service, without a number change, the business service ordering charge (without visit) is applicable. For a change from business to residence, the residence service ordering charge plus a residence number change charge is applicable. (When down grading from a business to residence service the number must be changed.)
9. Minimum Service Charge for Willful Destruction of Telephone Lines or Equipment - The Company undertakes to maintain and repair the facilities which it leases to customers. The customer is assessed the actual cost of each apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The customer may not, nor permit others to, rearrange, disconnect or remove - any equipment or wiring installed by the Company. If facilities are rearranged, disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

9. (Cont'd)

When the Company is required to make a visit to the customer's premises for the purpose of correcting a trouble caused by willful destruction of the telephone lines or equipment, the minimum service charge, consisting of the Service Order Work Charge-Premises Visit Required, will apply if another specific service charge does not apply.

10. Maintenance of Service Charge - The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or facilities. If the customer has a maintenance contract with the Company for the customer provided equipment or facilities causing the service difficulty, the following charges will not be applicable. In the absence of a maintenance contract with the Company for the customer provided equipment causing the service difficulty, the Maintenance of Service Charge will apply.

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S6. SERVICE CONNECTION CHARGES

S6.4 RATES

	<u>Residence</u>	<u>Business</u>
For Connecting, Moving or Changing Service:		
a. Service Order Work Charge		
1) Premises Visit Request	\$10.00	\$12.50
2) Premises Visit not Required	5.00	5.00
b. Central Office Work Charge	10.00	10.00
c. Premises Work Charge	5.00	7.50
d. Maintenance of Service Charge	10.00	10.00
e. Returned Check Charge	25.00	25.00
f. Number Change Charge	5.00	5.00

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES

A. Definitions

1. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call to be completed to his number. The user may, then, hold the exiting call, answer the incoming call and alternately talk on both calls until one has been terminated. Before a call is initiated the Call Waiting subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

2. Call Forwarding Variable

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls may be transferred to a toll point subject to the availability of the necessary facilities in the Central Office from which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the Local Calling Area.

3. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.

4. Speed Calling

Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

5. Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via a service order.

6. Call Forwarding Don't Answer

Provides for calls tenanting to subscriber idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via a service order.

7. Call Forwarding Don't Answer - Ring Control (CFDA-RC)

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. The forwarded-to telephone number is specified at the time service is established and can only be changed via a service order. CFDA-RC is available only where facilities permit and provides the customer with the capability to change the interval after which forwarding occurs. Such change is made at the convenience of the customer and is not subject to service order charges. After establishment of service, the interval cannot be changed via a service order.

8. Customer Control of Call Forwarding Busy Line

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via a service order.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

9. Customer Control of Call Forwarding Don't Answer

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via a service order.

10. Call Forwarding Remote Access

Provides the customer the ability to manage Call Forwarding Variable from a remote location using a touchtone phone. This feature is accessible through a local telephone number using a PIN (Personal Identification Number).

11. Teen Line

Provides the customer with an additional directory number for an existing line. This provides for two different numbers for the same line. The additional number is distinguished on incoming calls by a distinctive ring.

12. Toll Restriction Override

Provides the customer a way to override self-imposed toll restrictions on their line. An access code is entered which allows toll calls to be made from an otherwise toll-restricted line.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Rates

<u>Feature</u>	<u>Residence</u>	<u>Business</u>
Call Waiting	\$3.50	\$4.50
Call Forwarding Variable	3.50	4.50
Three-Way Calling	3.50	4.50
Call Forwarding Busy Line	1.00	2.50
Call Forwarding Don't Answer	1.00	2.50
Call Forwarding Don't Answer Ring Control (CFDA-RC)	1.00	2.50
Customer Control of Call Forwarding Busy Line	3.00	5.00
Customer Control of Call Forwarding Don't Answer	3.00	5.00
Call Forwarding Remote Access	5.00	6.50
Teen Line	4.00	N/A
Toll Restriction Override	5.00	6.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES

A. Definitions

1. Call Return

Enables a customer to place a call to the last telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (ON) of the last incoming call. The date and time of the receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published listing service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back and the call cannot be returned by the Call Return customer. The Call Return user will receive a voice announcement stating that this service cannot be used to call the number.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless facilities permitting, the telephone numbers are TN identified within the group.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

3. Call Return (Cont'd)

This feature is available, facilities permitting, to residence and business customer as follows (a) monthly subscriptions, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

2. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called lines become idle, the customer is notified, via distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is available, facilities permitting, to residence and business customer as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

3. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. The customer creates a screening list up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer also subscribes to Call Waiting and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Screening list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a telephone number identified number, that represents all the lines in a collection of lines, such as multiline hunt groups.

4. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number that represents all the lines in a collection of lines such as multiline hunt groups.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

5. Call Block

Provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening list, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

6. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's security department indicating the calling number, the time the trace was activated, and the offending call was received. The customer using this feature would be required to contact the Company Business Office for further action.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

7. Caller ID – Basic (Number Delivery)

Enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID-Basic is activated on a customer line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent of the ringing cycle.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

7. Caller ID – Basic (Number Delivery)

Enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. When Caller ID-Basic is activated on a customer line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent of the ringing cycle.

Any customer subscribing to Caller ID-Basic will be responsible for the provision of a display unit which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display. Calling party information via Caller ID – Basic is not available on operator handled calls.

8. Caller ID – Deluxe (Name and Number Delivery)

Enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. When Caller ID – Deluxe is activated on a customer's line, the calling party directory name and number will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID – Deluxe customer.

Caller ID – Deluxe also includes Anonymous Call Rejection (ACR). This feature allows customer to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and incoming call marked private is received, the called party telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informed the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

8. Caller ID – Deluxe (Name and Number Delivery) (Cont'd)

Subsequent to establishment of Caller ID – Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. Any customer subscribing to Caller ID – Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

9. Calling Number Blocking – Permanent

Enables customers to prevent transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the directory number and/or name will be delivered.

10. Calling Number Delivery Blocking – Per Call

Allows a customer to temporarily prevent transmission of that customer's Directory Number and/or Directory Name allowing control of its availability to the called party.

The transmission of the Directory Number and/or Directory name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

11. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

Enables the customer to view on a display unit the calling party Directory Name and Directory Number (ON) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold.
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

11. Enhanced Called ID (Busy Line and Idle Line Name and Number Delivery) (Cont'd)

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion, through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle).

12. Enhanced Caller ID (With Call Management)

Allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. This feature must be ordered separate from enhanced Caller ID with Call Management.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop with either leg of the "conferenced" call.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

12. Enhanced Called ID (With Call Management) (Cont'd)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ASDI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI- compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

13. Call Waiting Deluxe

Lets the customer know who the second caller is while he or she is on an initial call. This service requires the customer to also subscribe to a Caller ID feature. With the proper display equipment, the customer can see who is calling and decide how to handle the call. By pressing the proper keys, the customer can:

- Answer the call.
- Place the first caller on hold and answer the waiting call.
- Conference the waiting caller into the existing call and later drop either the first or second call.
- Deliver a short "hold message" to the waiting caller.
- Forward the waiting call er to another telephone number; for example, answering service or voicemail. (The customer must order the Call Forwarding Don't Answer feature for this option to work.)

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

2. Rates

<u>Features</u>	<u>Residence</u>	<u>Business</u>
Call Return	\$3.50	\$4.50
Repeat Dialing	3.50	4.50
Call Selector	3.50	4.50
Preferred Call		
Forwarding	3.50	4.50
Call Block	3.50	4.50
Call Tracing	3.50	4.50
Caller ID – Basic	5.50	7.50
Caller ID – Deluxe	7.00	9.00
Enhanced Caller ID ACR	8.00	11.00
Enhanced Caller ID CM	8.00	12.00

3. Total Choice

A. Complete service package including basic phone service and custom calling features listed below.

B. Rates

Residence	Business
\$34.00	n/a

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)

1. General

- A. 711 Dialing Code ("711") is a three-digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll-free call. Pursuant to Order 00-256, issued by the FCC in CC Docket 92-105, assigned 711 dialing code for nationwide access to TRS entities, to be implemented no later than October 1, 2001.
- B. 711 is available in Moundville Telephone Company Territory. To provide access to 711 end users in Bell South Telephone Company territory or to a CLECs end users within the local calling area, the TRS entity must make appropriate arrangements with Bell South Telephone Company or CLEC serving that territory. The TRS entity should work separately with competing local Providers to as certain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is furnished subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated elsewhere in the Company's price list and tariff apply.
- F. Directory listings may be provided for 711 at rates and regulations as specified in "Directory Listings" elsewhere in this price list.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+ Service
 - 0+,)- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular – Type 2A

In addition, operator assisted calls to 711 will not be completed.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

1. General (Cont'd)

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms controlling, controlled by, and under common control with) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract or otherwise.

2. Service Requirements and Conditions

- A. All requests for 711 Dialing Code must be submitted in writing to the Public Service Commission for assignment of the 711 code.
- B. Once the Commission has issued an order assigning the 711 code, within 30 calendar days of the number assignment, the TRS entity must submit a request to the Company. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 number will be recalled and the number will be considered available for reassignment.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

2. Service Requirements and Conditions (Cont'd)

- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgment of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of six (6) months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 711 dialing codes. If a recall is affected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements to a 7 or 10 digit dialing arrangement within the six (6) month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. The TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. The TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 Dialing Code for Telephone Relay Service (TRS) (Cont'd)

2. Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions:

- 1) For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
- 2) The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- 3) The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 4) The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.
- 5) The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

2. Service Requirements and Conditions (Cont'd)

H. (Continued)

- 6) A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply:

- 1) The TRS entity will provide announcements. The Company will provide only the delivery of the call.
- 2) The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
- 3) The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
- 4) The TRS entity assumes, according to other specific rates and charges under the Company's tariff and price list, all financial responsibility for all facilities required, to connect the recorder announcement equipment located on the TRS entity's premises.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

2. Service Requirements and Conditions (Cont'd)

- J. The Company may take all legal and practical steps to disassociate itself from the TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this price list . The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE

1. General

- A. N11 services are available in specified areas, with Moundville Telephone Company ("Company") for delivery of general information via voice grade facilities. 2H Dialing Service ("211") is a three-digit local dialing arrangement for community information and referral services. 5H Dialing Service ("511") is a three-digit local dialing arrangement for traffic and transportation information. 811 Dialing Service ("811") is a three-digit local dialing arrangement accessing One Call Services to protect pipeline and utilities from excavation damage. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the N11 subscriber must comply with any orders and rules pertaining to N11.
- B. N11 is available in Moundville Telephone Company Territory only. To provide access to a NH number to end users in AT&T (previously BellSouth) or other independent company territory, or a CLECs end user within the local calling area, the N11 subscriber must make appropriate arrangements with the other independent company, AT&T (previously BellSouth), or CLEC serving that territory.
- C. The Local Calling Area of the N11 subscriber will be the Basic Local Calling Area as defined in Section 2 of this price list, as facilities permit. If local calling areas are merged, and a N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 number in the merged calling area.
- D. This service is furnished subject to the availability of the N11 number.
- E. N11 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in Section 25 of this price list apply.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE

1. General (Cont'd)

G. Access to N11 is not available to the following classes of service:

- 1) Payphone Service Provider Telephone (PSPs)
- 2) Hotel/Motel/Hospital Service
- 3) 1+
- 4) O+, 0-(Credit Card, Third-Party Billing, Collect Calls) Inmate Services
- 6) 101XXXX
- 7) Cellular-Type 2A

In addition, operator assisted calls to the N11 subscriber will not be completed.

H. The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.

I. An "affiliate" of a N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.

J. N11 will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section 7 preceding.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

1. General (Cont'd)

- K. Calls to a disconnected N11 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

2. Service Requirements and Conditions

- A. Within 30 days of the number assignment, the N11 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the N11 subscriber has failed to establish service or decides to discontinue service establishment, the N11 number will be recalled and the number will be considered available for reassignment as specified in A. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

2. Service Requirements and Conditions (Cont'd)

- B. The N11 subscriber, must prior to provisioning of the service, sign a written acknowledgment of possible recall of the N11 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. If a recall is affected, the Company will work with all N11 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The N11 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate rates for the establishment of the new access arrangement.
- C. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10 digit local number or one 10-digit toll free number. Appropriate rates from Section 2 and 6 of this price list apply.
- D. The N11 Dialing Service is provided where facilities permit.
- E. The N11 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach community information and referral services provided by dialing N11.
- F. The N11 subscriber should work separately with competitive local exchange providers to ascertain that its end user customers will be able to reach community information and referral services provided by dialing N11.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

2. Service Requirements and Conditions (Cont'd)

G. N11 will be provided under the following conditions:

- 1) For network sizing and protection, the N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to N11.
- 2) The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for N11 Dialing Service.
- 3) The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connections with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 4) The N11 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
- 5) Suspension of N11 Dialing Service is not applicable for this service.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

2. Service Requirements and Conditions (Cont'd)

G. N11 will be provided under the following conditions (Continued):

- 6) The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
- 7) A written notice will be sent to any N11 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

2. Service Requirements and Conditions (Cont'd)

- H. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply:
- 1) The N11 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2) N11 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3) The provision of access to the N11 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4) The N11 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder announcement equipment producing the recording, advertising and promotional expenses.
 - 5) The N11 subscriber assumes, according to other specific rates and charges under this price list, all financial responsibility for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.
- I. The Company may take all legal and practical steps to disassociate itself from NH subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is a type that in the Company's discretion generates unacceptable levels of complaints by end users.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

2. Service Requirements and Conditions (Cont'd)

- J. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure or performance by the Company, or its employees, or agents, in connection with this price list. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

3. Rates and Charges

A. Application of Rates

- 1) Service Establishment charge shall apply per basic local calling area.
- 2) N11 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and termination messages at the N11 subscriber's designated premises.
- 3) Applicable service order charges as specified in Section IV of the price list will apply, in addition to the following rates.
- 4) A Central Office Activation charge will apply per central office switch translated to the lead number.
- 5) A charge will apply to changes to the point-to number at the subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 N11 DIALING SERVICE (Cont'd)

3. Rates and Charges (Cont'd)

B. Charges applicable to the N11 Dialing Service Subscriber

1)	Service Establishment Charge	Nonrecurring Charge
	-Per Basic Local Calling Area	<u>\$389.90</u>
2)	Central Office Activation	
	-Per Central Office	\$150.00
3)	Change of Point-to Number by Subscriber	
	-Per Central Office	\$ 13.50

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S10. PRIVATE LINE SERVICE

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MOUNDVILLE TELEPHONE COMPANY

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE

A. Undertaking of the Company

1. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

2. Work Performed Outside Regular Working Hours

The rates and charges specified in this price list contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

3. Scope

- A. Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
- B. The Company does not undertake to transmit messages.
- C. IntraLATA Private Line Services not specified in this price list will be provided on an Individual Case Basis ("ICB").
- D. IntraLATA Private Line Service is available to end user customers only, Bell South, IXC's, competitive local exchange carriers (CLEC), and other carriers must order under the Company's Special Access Tariff.
- E. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and as applicable any limitations and operating characteristics of equipment and technical capabilities.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

A. Undertaking of the Company (Cont'd)

4. Liability

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemption, delays or errors or defects in transmissions occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.
- B. The Company shall be indemnified and saved harmless by the customer against:
 - 1. Claims for libel, slander and Infringements of copyright arising from the material transmitted over the facilities;
 - 2. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
 - 3. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
- C. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

A. Undertaking of the Company (Cont'd)

4. Liability (Cont'd)

- D. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.
- E. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
- F. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
- G. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

A. Undertaking of the Company (Cont'd)

4. Liability (Cont'd)

H. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the price list. With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

I. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

J. Errors or Damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

A. Undertaking of the Company (Cont'd)

4. Liability (Cont'd)

K. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

5. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that. the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1 through 3 following or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

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S10. PRIVATE LINE SERVICE

S10.1 INTRA LATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service

1. General

- A. DS1 service is furnished for Private Line IntraLATA communications by the Company.
- B. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
- C. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at OSI speeds of 1.544 Mbps where facilities are available.
- D. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
- E. Unless specified following, the regulations for OSI service specified herein apply in addition to the regulations set forth in General Rules and Regulations.
- F. The rates specified for OSI service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for OSI service.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

2. Regulations

A. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (BBZS) format, at a speed of OS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this price list.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a Central Office of a connecting company within the LATA.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

2. Regulations (Cont'd)

B. Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

Channelization - An optional channel service package to activate voice and data facilities.

Digital Local Channel - The term "Digital Local Channel" denotes a path for DS1 service furnished from the demarcation point on the customer's premises to the Serving Wire Center.

DS1 - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero CBRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution C B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

Interoffice Channel - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company Serving Wire Centers within the LATA or connecting company central office. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format ("SF") - Provision of DS1 without Clear Channel Capability.

Extended Superframe Format ("ESF") - Provision of DS1 with Clear Channel Capability.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

3. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
3. OS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 24 months, or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

4. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of OS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this price list.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

4. Responsibility of the Company (Cont'd)

2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
 - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission; or
 - the reception of signals by such equipment or systems; or
 - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

5. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or Facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this price list for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

6. Rates and Charges

A. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. DS1 service rates below include the central office trunk termination (CCOTT).

1. DS1 Local Channel; each DS1 with COTT

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	\$279.00	\$261.00	\$244.00

2. Channelization (Optional)

Per Month
Nonrecurring Charge

DS1 to Voice \$312.00 *****

B. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

1. Interoffice Channel; each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
(a) Fixed monthly rate	\$310.00	\$75.00	\$65.00	\$60.00	\$55.00
(b) Each airline mile Or fraction thereof		21.00	16.00	14.00	12.00

*Not applicable when channelization is installed at the same time as initial service. Applicable DSI Service Connection Charges will apply if channelization is ordered after initial installation.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

6. Rates and Charges (Cont'd)

C. Clear Channel Capability (CCC)

1. Clear Channel Capability is furnished on a per DS1 service channel basis.
 - a. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1 .5444 Mbps signal with unconstrained information bits. to meet pulse density requirements outlined in Technical Reference 73525. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution CBBZS line code as described in Technical Reference 73525.
 - b. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.
 - c. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DS1 installation, there is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

6. Rates and Charges (Cont'd)

Per DS1 service channel optioned as

		Monthly Rate	Nonrecurring Initial	Charge Subsequent
a.	Superframe Format (SF)	\$	\$	\$600.00
b.	Extended Superframe format (ESF)	-	-	600.00
D.	Move Charge			

A move charge per D11 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge - Inside Moves, plus Premises Visit Charges.

A move charge per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

E. Service Change Charges

1. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

6. Rates and Charges (Cont'd)

F. Service Change Charges (Cont'd)

2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's inside move or transfer of service responsibility request, for processing the necessary data on an existing DS1 service channel. A Service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).
3. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
4. Service Change Charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

B. DS1 Service (Cont'd)

6. Rates and Charges (Cont'd)

F. Service Change Charges

5. Service Change Charges for DS1 Service (Cont'd)

Nonrecurring Charge

A. Service Establishment Charge

(1) Per DS1 Service Channel. \$575.00

B. Service Change Charge

(1) Per DS1 Service Channel

(a) For inside moves, each 350.00

(b) Per transfer of Responsibility each 350.00

C. Premises Visit Charge

(1) Per DS1 Local Channel
Or for an inside move

(a) Per Visit \$45.00

Note 1: This charge is applicable to additional stations installed subsequent in a building.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

C. Digital Data Services

1. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

2. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4. 4.8.9.6. 19.2. 56. or 64 Kbps between points within a LATA.

3. Definitions

Digital Local Channel - denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel - denotes a path for services between the serving wire center and its primary node central office, or between node central offices within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service - denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability - denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

C. Digital Data Services (Continued)

4. Rates and Charges

- A. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

Nonrecurring
Charge

		First	Add'l	Month to Mont	12 Months	24 Months
(a)	2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
(b)	4.8 Kbps	414.00	271.00	65.00	58.75	56.50
(c)	9.6 Kbps	414.00	271.00	65.00	58.75	56.50
(d)	19.2 Kbps	414.00	271.00	65.00	58.75	56.50
(e)	56.00	459.00	311.00	105.00	93.00	86.00
(f)	64.0	499.00	351.00	105.00	93.00	86.00

- B. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each band for each Digital Data Interoffice Channel provided.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

C. Digital Data Services (Cont'd)

1. Rates and Charges (Cont'd)

B. (Cont'd)

a. Interoffice channel; each channel

A fixed rate and per mile charges apply per channel

		Nonrecurring Charge	Months to Month	12 Months	24 Months
(1)	<u>Fixed Rates Applicable</u>				
(a)	2.4, 4.8, 9.6, and 19.2 Kbps	\$67.00	\$22.00	19.50	19.00
(b)	56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00
(2)	<u>Each mile or fraction thereof</u>				
(a)	2.4, 4.8, 9.6, and 19.2 Kbps	\$--	\$2.05	1.90	1.75
(b)	56.0 and 64.0 Kbps	\$--	4.10	3.80	3.50

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

C. Digital Data Services (Cont'd)

1. Rates and Charges (Cont'd)

C. Optional Features, Functions, and Charges

		Nonrecurring Charge	Months to Month	12 Months	24 Months
1.	<u>Multipoint Service, per local or interoffice channel bridged</u>				
(a)	2.4, 4.8, 9.6, and 19.2 Kbps	\$25.00	\$25.00	24.00	22.00
(b)	56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00
2.	<u>Secondary Channel Capability per local channel</u>				
(a)	Each 1,2,3	\$140.00	\$15.00	14.00	13.00
3.	<u>Data Over Voice Channel, per local channel</u>				
(a)	9.6 Kbps	\$540.00	\$40.00	38.00	36.00
			Nonrecurring Charge First		Additional
4.	<u>Speed Service Charge</u>				
(a)	Per Local Channel		\$300.00		\$170.00

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

Note 3: Not available at all service locations.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Service

1. Provision of Services

A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multi point basis for service 7 days a week, 24 hours per day, for a minimum period of one month.
2. Channel Services provided under the provisions of this price list are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

2. Rate Categories

- ###### **A. Following are the basic rate categories which apply to Voice Grade service.**

1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company central office or hub, or between two Company central offices or hubs. Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

2. Rate Categories (Cont'd)

A. (Cont'd)

3. Optional Features and Functions

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

3. Service Configurations

A. There are two types of service configurations which can be provided. These are described as follows:

1. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center (s) or through a Company hub where additional functions are performed.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

3. Service Configurations (Cont'd)

A. (Cont'd)

2. Multi-Point Service

- a. Multi point service connects three or more customer premises through a Company hub.
- b. There is no limitation on the number of mid links available with multi-point service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
- c. Voice Grade Multi point Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer provided station equipment.
- d. Only certain types of service are available for multipoint applications.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

4. Special Routing of IntraLATA Voice Grade Service

- A. The Voice Grade services furnished in this price list are provided over such routes as the Company may elect.
- B. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
 - 1. Where two or more private lines must be furnished over different physical routes.
 - 2. Where a private line must be furnished on a route which avoids specified geographical locations.
- C. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

5. Service Descriptions

- A. Voice Grade Service provides for voice and/or data communications on a two-point or multi-point basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1 Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in B and C following.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

B. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

<u>Basic Parameters</u>	<u>For Speech Application</u>	<u>For Data Application</u>
Net Loss	Local Channels used with terminal equipment; Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz loss)	
300 - 3000 Hz	-3dB to + 12 dB	-3dB to + 12 dB
500 - 2500 Hz	-2dB to + 8 dB	-2dB to + 8dB
Envelope Delay Distortion		
800 – 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test signal)	Not Controlled	Noise level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at A threshold of 6dB below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2 nd Order Distortion	Not Controlled	25dB below signal level
3 rd Order Distortion	Not Controlled	30dB below signal level

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

C. Transmission parameters for voice grade service are described as follows:

A. Voice Grade

1. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission or Supervisory Control Use. Multipoint service may be provided.
2. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multi point service may be provided.

B. Data

1. Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.
2. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multi point service may be provided.

D. Telemetry/Alarm Bridging Service

1. Regulations

- A. This price list section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- B. Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this price list.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

D. Telemetry/Alarm Bridging Service (Cont'd)

1. Regulations

- c. Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this price list.
- d. Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this price list.
- e. No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- f. In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.
- g. Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

D. Telemetry/Alarm Bridging Service (Cont'd)

1. Regulations (Cont'd)

- h. Standard multipoint bridging charges as provided in other sections of this price list are not applicable to this service except as provided in g preceding.
- i. Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this price list
- j. Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this price list. Additionally, mid-link channel connections are required as described following:

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

D. Telemetry/Alarm Bridging Service (Cont'd)

2. Service Description

a. Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

b. Telemetry/Alarm Bridging Service

Split Band. Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations

1. Types of rates and charges

A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

1. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

2. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features, and functions and service arrangements.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

A. (Continued)

2. Nonrecurring Charges (Cont'd)

a. Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

A. (Cont'd)

2. Nonrecurring Charges (Cont'd)

C. Service Rearrangements

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this price list.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

A. (Cont'd)

2. Nonrecurring Charges (Cont'd)

c. Service Rearrangements

(1) (Cont'd)

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e. the customer of record does not change but rather the customer of record changes name).
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

(2) All other service rearrangements will be charged for as follows:

If the change involves the addition of other customer designated premises to an existing multi-point service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

A. (Cont'd)

2. Nonrecurring Charges (Cont'd)

c . Service Rearrangements

(2) (Cont'd)

- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

E. Voice Grade Services (Cont'd)

5. Service Descriptions (Cont'd)

E. Rate Regulations (Cont'd)

3. Moves

A. A move involves a change in the physical location of one of the following:

1. The point of interface at the customer premises.
2. The customer's premises.

B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

2. Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges

Voice Grade Channels - denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

		Monthly Rate	Nonrecurring Charge First	Additional
A.	Rates per Local Channels			
1.	Voice Grade Per point of Termination			
a.	Voice			
	Two or Four Wire	\$ 55.00	\$315.00	\$130.00
b.	Data			
	Two or Four Wire	\$ 60.00	\$360.00	\$160.00

B. InterOffice Channel Mileage

- When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies as set forth following.

	Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
Voice Grade Service	\$35.00	\$2.25	\$96.00

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges (Cont'd)

C. Optional Features and Functions

1. Bridging - Voice Grade

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

	Monthly Rate	Nonrecurring Charge
(A) Voice Bridging		
(a) Per Port		
(1) Two-Wire	\$15.00	\$32.00
(2) Four-Wire	16.00	32.00
(B) Data Bridging		
(a) Per Port		
(1) Four-Wire	\$25.00	\$34.00

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges (Cont'd)

C. Optional Features and Functions (Cont'd)

2. Telemetry and Alarm Bridging - Split Band, Active Bridging

	Monthly Rate	Nonrecurring Charge
(a) Common Equipment, per central office		
1) First Bridging Shelf. Capacity of 48 two-wire Connections	\$120.00	\$385.00
2) Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	\$120.00	350.00
3) Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	\$50.00	\$215.00
(b) Channel connections, per channel connected		
(1) Remote station channel Connection	\$5.00	\$33.00
(2) Mid-link channel connection First Channel	\$10.00	\$43.00
(3) Mid-link channel connection Subsequent channels	\$10.00	\$43.00

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S10. PRIVATE LINE SERVICE

S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges (Cont'd)

C. Optional Features and Functions (Cont'd)

3. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

		Monthly Rate	Nonrecurring Charge Initial	Subsequent
(a) Per Local Channel				
(1)	Ringdown-Manual	\$11.00	\$34.00	\$180.00
(2)	Ringdown-Automatic	\$10.00	15.00	57.00
(3)	E&M	10.00	44.00	165.00
(4)	Type A (0 – 199 ohms)	6.00	40.00	115.00
(5)	Type B (200 – 299 ohms)	6.00	37.00	115.00
(6)	Type C (900 or more)	3.00	12.00	115.00

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges (Cont'd)

C. Optional Features and Functions (Cont'd)

4. Conditioning (Voice Grade Services)

- a. Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of 0-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. 0-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- b. When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

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S10.1 INTRALATA PRIVATE LINE SERVICE (Cont'd)

D. Voice Grade Services (Cont'd)

6. Rates and Charges (Cont'd)

C. Optional Features and Functions (Cont'd)

4. Conditioning (Voice Grade Services) (Cont'd)

		Monthly Rate	Nonrecurring Initial	Charge Subsequent
(a)	C-Type Conditioning			
(1)	C-Type Conditioning Per Local Channel			
a)	C1 Type	\$2.00	\$10.00	\$65.00
b)	C2 Type	2.00	22.00	74.00
(b)	D-Type Conditioning			
(1)	C-Type Conditioning Per Local Channel			
a)	D1 Type	\$2.00	\$16.00	\$69.00

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S11. FOREIGN EXCHANGE SERVICE

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S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

- A. Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his representatives, as apply in connection with other classes of the local exchange service.
- B. Subscribers to interexchange FX service contract for service with the Company owning the local exchange and normally do not contract with the other Company or companies involved, however, the Company owning the local exchange is responsible to its subscriber only for its own facilities and service.
- C. A subscriber of FX service will be required to also take regular exchange service from the local exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.
- D. Foreign Exchange Service is offered as local exchange service and the use of this service for originating toll service is not contemplated.

S11.2 DEFINITIONS

- A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.
- B. The exchange in whose service area the customer is located, and which furnishes the telephone or PBX termination for foreign exchange service and which bills and collects for such service is called the Local Exchange.
- C. The exchange which provided the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange areas of the Company, it is called Intra-Company FX Service. Where such service is furnished between an exchange of the Company and that of another Company, it is called Inter-Company FX Service.

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S11. FOREIGN EXCHANGE SERVICE

S11.3 RATES

- A. Moundville Telephone Co., Inc. assents to, adopts and concurs with the rates, regulations and conditions applicable to all Foreign Exchange Services, as filed by the South Central Bell Telephone Company on an intercompany interexchange basis. Moundville Telephone Co., Inc., hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Moundville Telephone Co., Inc., subject to the jurisdiction of the Alabama Public Service Commission as it applies.
- B. The monthly rate for Foreign Exchange Service is the monthly rate for individual access line, station, or PBX trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the local exchange, plus; mileage charges, route measurement of Company owned circuit used in connecting the local exchange central office with the serving exchange central office, plus; any additional charges made by another telephone company or companies in furnishing the circuit.

S11.4 APPLICATIONS, BILLING AND COLLECTING PROCEDURE

- A. Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the Company involved.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. Private Right-of-Way

The Company shall not be liable for failure to furnish service, unless the purchase price and costs expended by the Company in acquiring such special or private rights- of-way by purchase or condemnation be paid or guaranteed to the Company by the subscriber. The rights-of-way here referred to are only those rights-of-way leading from the main line to the premises of the subscriber.

B. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Exchange Area.
2. Except as provided under "Temporary Service", where the applicant is located within the Exchange Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction in excess of an amount equal to five years exchange service charges for the service subscribed for neither station installations, including drop wire, protector, or any plant within the Exchange Area shall be considered as a construction cost.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal , if removed, provided, however, that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this price list, the person at whose request the move or change is made may be required to bear the cost of such change.

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S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

When promoters desire to have telephone service made available for prospective residents without cost other than the regular service charges, and in the judgment of the Company, the financial risk involved in the extension of the facility does not warrant the expenditure, the promoters may make the following arrangements:

- A. Deposit with the Company the estimated cost of providing facilities within the development to serve an agreed number of customers. There shall be no interest paid on this deposit.
- B. Receive a refund for each new customer attached to the system after each six-month period. The amount of the refund is determined by dividing the total amount of the deposit by the estimated number of customers. The period of development for which refunds will apply shall not exceed five (5) years.

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no additional cost; however, the type of construction, whether aerial or underground, will be determined by the Company.

If special underground construction is requested by the customer or if underground facilities are placed under adverse conditions, the customer will bear the excess cost of such construction or provide the ditch and backfill. Excess cost is the difference between the special construction cost and the standard construction costs.

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the Company would not, except for such ordinance or other legal requirements, install its facilities underground, the Company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

The cost of relocating underground entrance facilities at the customer's request will be borne by him.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. The customer shall be responsible for the payment of a Maintenance of Service Charge as provided in "Service Connection Charges" for visits by a company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

The customer indemnifies the Company against and holds the Company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the Company.

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company

Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer provided terminal equipment or communications systems, or (3) address signaling where such signaling is performed by customer provided signaling equipment, or (4) installation, operation or maintenance of any customer; provided equipment.

The Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the Company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

D. Violation of Regulations

Where any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten (10) days, following the mailing of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of the Company's tariff and this price list.

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Cont'd)

E. Recording, Reproducing and Automatic Answering and Recording Equipment

1. Recording of Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Company, a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone described is not required:

- a. When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- b. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.
- c. As otherwise authorized under law.

2. Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Company facilities and switched on and off.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911

A. General

1. When requested by local government authorities and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a PSAP.
2. No charge applies to the calling party for calls placed to the 911 emergency number.

B. Rules and Regulations

1. Service is provided by the Company where facility and operating conditions permit.
2. This offering is limited to the use of central office number "911" as the universal emergency number and only one "911" service will be provided within any government agency's locality.
3. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
4. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public.
5. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruptions continue, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

B. Rules and Regulations (Cont'd)

6. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
7. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:
 - a. That at least one PSAP will be provided and staffed on a 24-hour coverage basis.
 - b. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
 - c. That the customer will subscribe to a sufficient number of 911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP.
 - d. That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by South Central Bell operators.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

C. Basic 911

1. Definition of Service

A Basic 911 (B911) system includes the Company provision of the 911 code or the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for B911 service. The other components of a B911 system include the station equipment at the PSAP which is provided at existing tariff or price list rates and the one way incoming 911 Exchange Lines.

2. Features

The following are standard features:

- a. **FORCED DISCONNECT** - Permits the PSAP attendant to release a connection even though the (911) calling party has not hung up, thereby preventing intentional jamming of the 911 exchange lines.
- b. **IDLE TONE APPLICATION** - Allows the PSAP attendant to distinguish between calls that have been abandoned before they were answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line just before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard.

3. Rates and Charges

A. Messages

No charge applies to the calling party for calls placed to the 911 emergency number.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

C. Basic 911 (Cont'd)

3. Rates and Charges

B. 911 Exchange Lines

\$125.00 per month, per trunk includes ANI functions.

C. Dedicated Facilities

When dedicated-direct arrangements are provided from exchanges or zones other than that in which the PSAP is located due to the customer's request or when dedicated-direct arrangements are provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange Service will apply for the interexchange mileage, plus \$125.00 per month, per trunk for the exchange line.

D. PSAP Terminal Equipment

Company or customer-provided equipment may be furnished to terminate 911 Exchange Lines at any PSAP.

Tie lines, private lines, extension access lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff or price list rates for such channels and facilities as specified in this and other appropriate tariffs.

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Moundville Telephone Co., Inc. hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
 - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service.
 - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - e. The use of profane or obscene language.
 - f. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.
 - g. The impersonation of another.

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

1. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, guests, employees or business associates, or persons residing in the subscriber's household, or to persons temporarily subleasing a subscriber's residential premises. The Company has the right to refuse to install subscriber service when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in the tariff, the minimum service period for local service is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have thirty days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment, or for unusual construction, necessary to meet specific demands for service.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service

1. By the Company

- a. The Company may, with proper notice, either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

- (1) Abandonment of the service.
- (2) Failure of a subscriber to make suitable deposit as required by the Company's tariff.
- (3) Impersonation of another with fraudulent intent.
- (4) Nonpayment of any regulated sum due for exchange, long distance or other services.
- (5) Use of the service in such a way as to impair or interfere with the services of other subscribers and refusal of the subscriber to utilize available corrective equipment or network arrangements.
- (6) Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
- (7) Use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give information, without payment of the charge applicable for service.
- (8) Any other violation of the Company's regulations.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

2. At the Customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in the Company's tariff) where a new subscriber takes over the service of the former subscriber provided the service is to be furnished at the same location without interruption and that the new subscriber assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new subscriber.

F. Resale of Service

The resale of any services provided by the Company is not permitted except as provided elsewhere in the Company's tariff or as specifically authorized by the Company.

G. Restoration of Service

In the event service is temporarily denied for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof. A restoration charge equal to a Service Order Premises Visit Not Required and a Central Office Work charge per central office line or trunk will apply.

If a trip to the premises is made to temporarily disconnect service for non-pay and payment is rendered at the time the Company agent is on the premises and service is not disconnected, the subscriber will be required to pay a Service Order Premise Visit Charge. Customers not reconnected within 10 (calendar) days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

H. Alabama Relay Service Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LECs.

Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Application for Service

1. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished or to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing request for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either condition in "2" above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the prior indebtedness.
4. When an application for service and facilities or request for additions, rearrangements, relocations, or modification of service and equipment are cancelled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
5. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

B. Application of Business Rates

1. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use. Business rates apply for:
 - a. Boarding houses (except as noted under Application of Residence Rates), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, offices, farms which have offices, stores, mines, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools and colleges).
2. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
3. Where a place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
4. At residence locations, when an extension station or extension bell is located in a shop, office or other place of business.
5. At any location where the listing of the service at that location indicates a business, trade or profession, except as specified under Application of Residence Rates.
6. All other locations where the subscriber's primary use of the service is for business purposes.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

C. Application of Residence Rates

1. Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:
 - a. Private residences which do not qualify as a business listing under this tariff.
 - b. In private apartments of hotels, rooming houses , or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
2. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.
3. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
4. Changes from business service to residence service are made only in the event of change in the subscriber's arrangements which would entitle him to a residence classification of his service, as specified above.
5. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for such changes, are quoted elsewhere in the Company's tariff.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

D. Cancellation of Application for Service

1. Where the subscriber cancels an application for service prior to the start of installation of service, or prior to the start of special construction, and no costs have been incurred by the Company, no charge applies.
2. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, plus any costs incurred by the Company.
3. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service, however, the minimum service period charge will apply.
4. Installation or special construction for a subscriber is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

E. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. Where construction charges are applicable, the payment thereof may be required in advance of the start of construction.
2. Federal, state, or municipal governmental agencies may be required to make advance payments.
3. In any case where construction is required the Company may, as a guarantee of good faith, collect one year's exchange service charges in advance of the construction. Such advance payment shall be applied against exchange service charges only and shall not operate to prevent the suspension and/or discontinuance of all service for non-payment of toll or other charges which may become past due. Should a telephone installed under these conditions be discontinued before the expiration of the period for which advance payment was made, the amount collected shall be considered the minimum charge for the exchange service received.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Customer Billing

1. Bills are due when rendered unless otherwise specified on the bill.
2. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within 30 days after the bill is rendered, the account shall be deemed correct and binding upon the subscriber. Toll billing is always billed in arrears. Nonpayment of charges for service may result in the interruption or discontinuance of any or all of the service furnished the subscriber. Where any overcharge in billing of a subscriber is the result of the utility's error, such subscriber shall be due a refund of such excess billing for up to thirty-six (36) months. No back billing shall be allowed without immediate written notification by the utility, except toll, to the subscriber at the time of discovery by the utility including notice that the subscriber shall be given the option of repayment of amounts due in monthly installments equal to the period of said underbilling.
3. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service and billed local usage. The subscriber is responsible for payment of all charges for services furnished the subscriber including charges for services originated or charges accepted at the subscriber's station.
4. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charges" in Service Connection Charges of the Company's tariff.
5. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of the Company's tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Customer Billing (Cont'd)

6. A late payment charge of 1-1/2 percent per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's bill has not been paid in full by the subsequent billing date. The 1-1/2 percent per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.
7. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of the Company's tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
8. Retroactive billing adjustments will not be made for a period exceeding one year.
9. For billing purposes each month is presumed to have thirty days.

G. Telephone Numbers

1. The subscriber has no property right to the telephone number.
2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

H. Alterations

The subscriber agrees to notify the company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the subscribers agrees to pay the Company's current charges for such changes.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Construction:

For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private property

- a. An amount equal to the average investment of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the class and grade of service desired.
- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
- c. The ordering or use of service shall constitute authorization for the Company to install and maintain facilities across, below, or above the customer's property. The customer shall execute any further evidence of such authorization as may be requested by the Company.

2. Underground

- a. When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Construction (Cont'd)

2. Underground

- b. The subscriber shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the subscriber or his representatives or from freezing or improper drainage.
- c. The subscriber shall pay all costs associated with the relocation of underground entrance facilities.

3. Defacement of Premises

The Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall be attached to the Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company or its employees.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

J. Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
2. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the above regulations and any other regulations which may be specified in other tariff sections relating to the service transferred.

Under either method of transfer the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company, a change in the telephone number is not required.

When in the judgment of the Company, there does exist a relationship, business or otherwise, between the old and the new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company, a change in the telephone number is not required.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charge due for its service, the Company may require any subscriber to establish and maintain his credit in one of the following ways:
 - a) by furnishing acceptable credit references to the Company;
 - b) by providing a suitable guarantee in writing, in a form prescribed by the Company; or
 - c) by means of a cash deposit.
2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. Moundville Telephone Company, Inc. may, when in the judgment of the Company such deposit is necessary, require at any time, from any subscriber, or prospective subscriber, a cash deposit intended to guarantee payment of current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposits at the rate per annum approved by the Alabama Public Service Commission, payable annually for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than thirty (30) days. Such interest shall be calculated to December 1st of each year, and the payment shall be made by credit to customer's account on the December billing of the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.4 Establishment and Maintenance of Credit (Continued)

B. Deposits

- a. The Company having on hand such deposits from subscribers, or hereafter receiving such deposits from subscribers, shall keep records to show (a) the name of each subscriber making the deposit; (b) the address of the subscriber when making the deposit; (c) the amount and date of making the deposit; and (d) a continuous record of each transaction, such as the payment of interest, interest credited, etc., concerning such deposit while the deposit is retained by the Company.
- b. The Company shall issue to every subscriber from whom such deposit is received a certificate of deposit.
- c. The Company shall provide reasonable ways and means so that a depositor who makes application for the return of his deposit, or any balance to which he is entitled, but is unable to produce the original certificate or receipt, shall not be deprived of his deposit or balance.
- d. Upon final discontinuance of service, the Company shall apply such deposit with accrued interest thereon to any account due by subscriber. The balance due subscribers, if any, shall be refunded to the subscriber by the Company.
- e. Upon the sale or transfer of any Company the seller shall file with the Commission under oath a list showing the names of all subscribers who have made a deposit, the date such deposit was made, the amount of such deposit and the interest agreed to be paid thereon.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

2. Service may be discontinued for failure of the subscriber to furnish a suitable deposit, if requested by the Company, following five (5) days after the Company has served or mailed notice to the subscriber requesting such deposit.
3. The Company shall not hold a residential subscriber's deposit beyond December following twenty-four (24) months of deposit retention, if such account is considered in good standing by the Company. At this time, residential subscribers whose deposits have been held by the Company shall have their deposit and accrued interest refunded by the Company crediting such subscriber's December billing.
4. The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of regulated sums due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified under "Deposits", following five days after the Company has served or mailed notice requiring the subscriber to do so.

D. Restoration Charge

When service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and may be collected by the Company, before service is restored.

E. Adjustments for County or Other Local Taxing Authority Payments

1. In the event a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such county or other local taxing authority. Such billing shall allocate the tax, fee, or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service made subject to such tax, fee or charge.

2. **Adjustments for Municipality Payments**

In the event a municipality imposes, collects, or receives any occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service, made subject to such tax, fee or charge.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

F. Credit for Local Service Outage

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee the uninterrupted working of its lines and instruments.

If service is interrupted for more than 48 consecutive hours (no incoming or outgoing service) for reasons other than by the negligence or willful act of the subscriber, an allowance not to exceed an amount equal to the proportionate charge to the subscriber for the fixed monthly charges involved, for the period during which interruption occurs, shall be made for the time such interruption continues. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in the Company's tariff.

B. Furnishing of Equipment

1. All tariffed equipment necessary for the provisions of a given service will be furnished and owned by the Company except as provided elsewhere in the Company's tariff. The subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or hazards. Commercial power will be furnished by the subscriber at a suitable outlet when and where required.
2. No equipment, apparatus, circuit, or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, acoustically, or otherwise, except as provided in the tariff, or otherwise authorized or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.

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S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

B. Furnishing of Equipment

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which serve his convenience in his use of the facilities of the Company, provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public;
 - b. Damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in the Tariff;
 - c. Interfere with the proper functioning of such equipment or facilitates;
 - d. Impair the operation of the communication system;
 - e. Otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in the tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to inter-connect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Customer-provided terminal equipment may be used, and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided elsewhere in the tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. The Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber is assessed the actual cost of each instrument, apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The subscriber may not, nor permit other to, rearrange, disconnect or remove any equipment or the standard network interface installed by the Company. If facilities are rearranged disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.
2. Access to subscriber's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability of the Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the subscriber shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

E. Liability of the Company (Cont'd)

2. The subscriber indemnifies and saves the Company harmless against the following:
 - a. Acts of omission of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - b. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
 - c. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
 - d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and system of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.
 - e. Liability for failure to provide service.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

F. Directories

1. The Company may elect, but is not required, to furnish to its customers, a directory for each access line.
2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Directory Assistance Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use with Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

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S26. DEFININTION

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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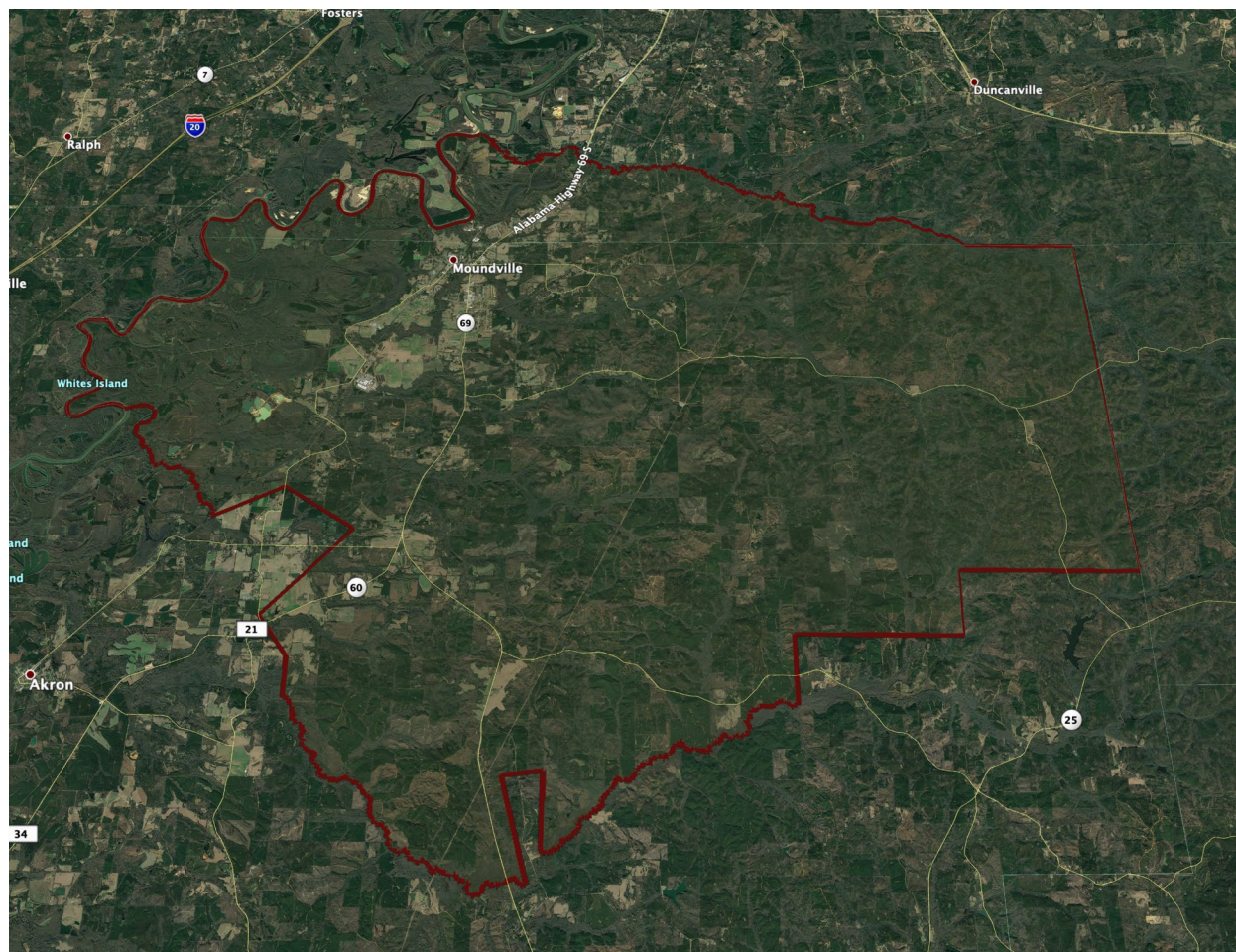
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S29. LOCAL EXCHANGE BOUNDARY MAPS

S29.1 MOUNDVILLE EXCHANGE



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